

**When connected to CALL24, you will hear:**

"Welcome to 7 17 Credit Union's CALL24."  
Choose Voice mode or Touch-Tone mode.  
Then select the action you want from the choices inside.

**Important Note:** Once you are in "To Access Your Accounts," known as the (Member's Menu), you can press the "Star Key" on your phone or say "Go Back" almost anywhere throughout these menus. This will take you back to the main choices (Checking, Savings, Loans, Credit Cards & More Choices) under "To Access your Accounts or the Member's Menu".

**CALL24 menus vary for each member depending on your account relationships at 7 17.**

The numbers listed on the reverse side apply to Touch-Tone mode. In the Voice mode, simply say the word or phrase.

**To exit CALL24,** hang up at any time during the call.

**Suffix Codes**—Refer to your member statement for suffix codes. Listed below are some of the more common suffixes.

Account	Suffix
Savings .....	00
Line of Credit .....	01
Christmas Club .....	30
Vacation Club .....	31
Checking .....	50

**List your other suffixes below:**

Account	Suffix

To use CALL24, call: 330-372-8100 • 330-726-0344  
330-677-0001 • 330-492-1106 • 800-775-7741



C24CC — 0218

# CALL24 Transaction Codes



Use the codes or phrases on the inside of this card when using CALL24.

**CREDIT UNION**

## CALL24 Greeting

Choose Voice Mode or Touch-Tone mode.

Choose Member's Menu, Loan Calculator, or Merchant Services.

Enter Account Number and ePIN (if choosing Member's Menu).

The numbers listed below apply to Touch-Tone mode.

In the Voice mode, say the word or phrase.

### Main Menu

- 1 - To Access your Accounts (Member's Menu)
  - 1 - Checking
    - 1 - Recent Activity
      - 1 - Checks
      - 2 - Withdrawals
      - 3 - Deposits
      - 4 - All transactions
    - 2 - Follow up on Specific Check(s)
      - Please put in check number
      - 9 - For Multiple Checks
    - 3 - Transfer Funds
    - 4 - Account Balance
    - 5 - Info. Other Checking Account
    - 9 - More Choices
      - 1 - Withdrawal by Check
      - 2 - Reorder Checks
      - 3 - Stop Payment
      - 4 - New or Replacement Card
      - 5 - Apply for New Checking Account
      - 7 - Get Year to Date Information
      - 8 - Go Back (to the Member's Menu)
      - 9 - More Choices
  - 2 - Savings/Money Market
    - 1 - Recent Activity
      - 1 - Withdrawals
      - 2 - Deposits
      - 3 - All Transactions
    - 2 - Transfer Funds
    - 3 - Account Balance
    - 4 - Info. Other Savings Account
    - 9 - More choices
      - 1 - Withdrawal by Check
      - 2 - New or Replacement Card
      - 3 - Apply for New Savings Account
      - 5 - Get Year to Date Information
      - 6 - Go Back (to the Member's Menu)
      - 9 - More Choices
  - 3 - Loans
    - 1 - Recent Payments
    - 2 - Make a Payment
    - 3 - To Transfer Funds
    - 4 - Account Balance
    - 5 - Info. Other Loan Account
    - 6 - More Choices
      - 1 - Line of Credit Advance
      - 2 - Apply for New Loan
      - 3 - Apply for New Mortgage
      - 4 - Get Year to Date Information
      - 5 - Go Back (to the Member's Menu)
      - 6 - More Choices
  - 4 - Credit Cards
    - 1 - Make a Payment
    - 2 - Cash Advance
    - 3 - Account Balance
    - 4 - Recent Activity
    - 9 - More Choices
      - 1 - Limit Increase
      - 2 - New or Replacement Card
      - 3 - Apply for New Credit Card
      - 6 - Go Back (to the Member's Menu)
      - 9 - More Choices
  - 9 - More Choices
    - 1 - Retirement Accounts
      - 1 - Recent Activity
      - 2 - Info. Other Retirement Account
      - 3 - Apply for New Retirement Account
      - 4 - Year to Date Information
      - 5 - Account Balance
      - 6 - Go Back (to the Member's Menu)
    - 2 - Certificates
      - 1 - Recent Activity
      - 2 - Info. Other Certificate
      - 3 - Apply for New Certificate
      - 4 - Get Year to Date Information
      - 5 - Account Balance
      - 6 - Go Back (to the Member's Menu)
    - 3 - Transfer Funds
      - 1 - From Checking
      - 2 - From Savings/Money Market
      - 3 - From Loans
      - 4 - From Credit Card
    - 4 - Change ePIN
    - 9 - More Choices
- 2 - To Use Our Loan Calculator
- 3 - Merchant Services